



Full installation instructions for all Perrin & Rowe products are supplied inside each product box. You may also find our product specification sheets to be useful.

INSTALLATION REQUIREMENTS

Perrin & Rowe tapware must be installed by a Licensed Plumber in accordance with their installation instructions, relevant local plumbing regulations and best trade practice.

All in-wall installations must be pressure tested before the fitting of wall linings.

The Perrin & Rowe tapware warranty requires all of the following:

- Where the inlet water pressure exceeds 500kpa, **pressure-limiting valves** must be installed.
- **In-line gauze filters** must be fitted in the incoming water supply lines.
- All incoming **water lines must be flushed** prior to the fitting of this tapware. Problems which result from inadequate flushing of the water supply lines before use and problems caused by debris in the water supply i.e. pieces of metal and plastic, dirt, sand, rust, silt etc. may not be covered by the warranty.

Please take care of this Perrin & Rowe product before, during and after installation. If further work is to be carried out within the vicinity, please cover it to protect it from paint, plaster etc.

The warranty on the finish is voided by:

- Damage to finishes which arises from installation or post-installation use.
- Damage to finishes by adhesives, sealants, paint or any solvents used to remove them.
- Damage to finishes by use of unsuitable cleaning agents or improper materials contrary to the manufacturer's maintenance instructions. These include cleaning agents containing acidic, corrosive, abrasive, citrus or alcohol based substances or through scouring of a surface by abrasive cloths, sponge pads or similar.

DO I NEED A REGISTERED/LICENSED PLUMBER TO INSTALL MY PERRIN & ROWE TAPWARE?

Yes. Incorrect installation may damage your tap and could invalidate your warranty.

Your plumber should follow the installation instructions enclosed with the product, which contain essential information including: the maximum allowable water pressure, the need to fit in-line

strainers on the hot and cold inlets, and a reminder to flush all plumbing lines before installing taps.

LOW, HIGH OR UNEQUAL WATER PRESSURE:

Many English homes still have ceiling tanks so Perrin & Rowe, Perrin & Rowe Contemporary and Perrin & Rowe Triflow taps have been manufactured to allow use in both low and high pressure systems. The ceramic disc valves have a maximum permitted water pressure of 500 kPa (72 psi) so limiting valves must be fitted where the inlet water pressure may at any time exceed 500 kPa (72 psi). There is no minimum water pressure, except with a spray-rinse kitchen tap and single-lever pressure balanced shower mixer, which requires 100 kPa (14psi) to operate the internal mechanisms. For situations where there is unequal water pressure, usually evidenced by high water pressure at the cold tap and low water pressure at the hot tap, fit non-return valves to the hot and cold inlets. These are available from In Residence.

CUTTING HOLES IN BENCHTOPS FOR TAPWARE

Please consult the installation instructions supplied with your products or, alternatively, the product's specification sheet which can be found on the individual product pages of this website. If you are unsure or have any further queries, please contact us.

We offer the following guidance on our bridge-style kitchen taps:

- The Io and Provence kitchen taps requires two 25mm diameter holes spaced at 200mm (centre to centre of the holes). For a spray rinse Io or Provence tap, an additional 30mm diameter hole will be needed for the spray.
- The bench mounted Ionian kitchen tap requires two 25mm diameter holes and can accommodate hole spacing from 140mm to 260mm (centre to centre of the holes). For optimal presentation we recommend spacing of 200mm with the legs directed backwards behind the tap body. For a spray rinse Ionian tap, the legs are straight and require 200mm hole spacing (centre to centre) and an additional 30mm hole will be needed for the spray (click to view specification sheet).
- The wall mounted Ionian kitchen tap requires two 25mm diameter holes which must be 200mm apart (centre to centre of the holes).

WHAT HAPPENS IF MY BENCH-TOP IS THICKER THAN NORMAL?

Single hole taps are supplied standard with a fitting to allow for a bench-top with a maximum thickness of 40mm. This can however be extended to accommodate a benchtop thickness of up to 120mm with our monobloc tap extension kit.



DOES IN RESIDENCE OFFER AN INSTALLATION SERVICE?

No, we do not install. Please note that you need to have a Licensed Plumber to install tapware in your home, both for your family's safety and to protect your warranty.

DO I NEED TO RETAIN THE PACKAGING?

There should be no need for you to retain the product packaging. However, if your tap is supplied with a box spanner (a metal tube of approx 15cm long), we recommend that it is attached to the underside of the tap in the under-bench cupboard so it is available should your tap ever need to be tightened on the benchtop or removed.

You must keep your receipt or other proof of purchase which you will need in the unlikely event of a warranty claim.