

## Hawthorn Hill

### CARING FOR YOUR BASIN STAND OR TOWEL WARMER

Congratulations on purchasing this Hawthorn Hill product. It is an original Hawthorn Hill design and made in England by craftsmen who understand the essence of engineering and craftsmanship. With proper installation and care, this unique product will provide many years of enjoyment. To maintain its beauty and to preserve your warranty, please comply with the following care and cleaning instructions.

The ideal care for all fittings is to dry them with a soft cloth after each use if they are splashed with water. Fittings should be regularly cleaned with warm water or a mild pH-neutral liquid soap and water and polished with a clean soft cloth. A Microfiber cloth is gentle and effective for cleaning without scratching and needs only to be dampened to clean the product.

Under no circumstances should harsh cleaning agents containing acidic, caustic or abrasive components or citrus, bleach or alcohol based substances be used to clean these fittings or be allowed to remain on metal finishes. Avoid dripping or overspraying such cleaning agents by covering the fixtures with a cloth or towel and metal finishes splashed with these products should be immediately rinsed with clean water and dried.

Do not use abrasive cloths, scouring pads, scrub sponges, steel wool etc. as they may damage the surface.

If your water causes lime or mineral deposits to build on the finish, place a cloth soaked in white vinegar over the deposits for several hours, then try a liquid soap cleanser. Drying the fitting with a soft cloth after each use will prevent mineral deposits.

### ELECTROPLATED FINISHES

**CHROME** is the hardest and most durable finish in situations with daily cleaning. It may be cleaned with water or mild soap and water and dried off afterwards. It is still prudent to avoid commercial cleaning products which may contain corrosive chemicals.

**NICKEL** finish is known as a "living finish" which over time will develop a natural patina, giving it a distinctive classical look.

Some water contains minerals that will leave deposits as water spots if when it dries on this finish. If this occurs, clean the fitting with soap and water and a soft cloth as above and occasionally give it a very light polish with Autosol (available from automotive suppliers) to restore the original sheen.

**PEWTER** (brushed Nickel) finishes finish is known as a "living finish" which over time will develop a natural patina, giving it a distinctive classical look.

Some water contains minerals that will leave deposits as water spots if when it dries on this finish. If this occurs, clean the fitting with soap and water and a soft cloth as above and occasionally give it a very light polish with Autosol (available from automotive suppliers) to restore the original sheen.

**GOLD** plated products contain real Gold in the coating and being the softest finish, should be treated as you would treat any piece of fine jewellery. They should only be cleaned with warm water and a mild pH-neutral liquid soap and dried with a chamois leather cloth. Gold plating can be scratched and discoloured by perfumes contained in some soaps and lotions and the finish on a frequently used fitting may over time wear on the rail where it is frequently used.

**OIL RUBBED BRONZE** is a matte coating and can be cleaned with water and a mild liquid soap.

### UNCOATED BARE BRASS

As a living finish, unlacquered brass, available as Polished Brass or Satin Brass, will mature over time to develop a patina and unique character, typical of old brassware. Today, uncoated bare brass is becoming increasingly popular as the selected finish for kitchen and bathroom tapware and fittings where it complements organic materials such as timber and stone.

Always have clean hands when handling brassware. All uncoated bare brass can be cleaned with mild soap and water which will not alter the ageing process.

**POLISHED BRASS** from Hawthorn Hill is uncoated brass which has been buffed to a shiny finish. Over time, polished brass will garner a patina and the surface lose some of its brightness. Brass fittings can be cleaned routinely with mild soap and water which will not alter the patina development.

If desired the shine can be restored with a very mild abrasive cleaner like Brasso (some supermarkets) or Autosol Metal Polish (from an automotive product supplier such as Repco Ltd or some hardware stores).

**SATIN BRASS** from Hawthorn Hill has a brushed surface which reduces the gleam on the surface. A brushed finish is more susceptible to staining or marks from chemicals or acids as the surface has small 'scratches' which pick up the stain. Therefore - Ensure the plumber uses clean hands or gloves when installing the product and washes off any plumbing product. Ask him to cover the product if it is installed before the room is finished to avoid splatters from paint or commercial cleaning products.

If uneven staining occurs, this finish can be refurbished when dry with a gentle abrasive cloth - such as a non-scouring cleaning pad (eg. Scotchbrite) or if requiring more abrasion a 320 grit sanding sponge (3M is one brand) which can be purchased from Bunnings or another hardware outlet. If the surface is polished with a metal polish this will reduce the brushed effect.