



IN RESIDENCE

PERRIN & ROWE WARRANTY

1. Perrin & Rowe products sold by In Residence Limited (In Residence) are warranted to be free from manufacturing defects in materials and workmanship for five (5) years from the date of purchase.
2. Ceramic disc cartridges in Perrin & Rowe tapware have a five (5) year warranty, provided that in-line strainers have been fitted to all water inlets and the maximum inlet water pressure is 500 KPA. These high quality but inexpensive cartridges may require replacement during the life of the tap.
3. Dated proof of purchase from In Residence or an authorised agent must be provided for all warranty claims. The warranty period for replacement parts is limited to the expiry date of the original warranty.
4. In Residence reserves the right to inspect allegedly defective goods on site or to require the purchaser to return the goods. If returned goods are found to be defective, reasonable freight costs incurred by the purchaser may be reimbursed by In Residence, at In Residence's sole discretion.
5. All In Residence warranties:
 - a. are subject to the product having been installed in accordance with the relevant installation instructions and regulations by a qualified tradesperson; and
 - b. do not apply to damage, defects or other malfunctions to product caused by improper installation or maintenance, accident, neglect, vandalism, misuse, alteration, modification, unusual physical or environmental conditions, use in an application for which it was not intended or designed or the use of harsh or abrasive cleaners.
6. Liability of In Residence for a breach of any guarantee or warranty as implied by the Consumer Guarantees Act 1993 applies only to product purchased and installed in New Zealand and is limited to one or more of the following remedies, as In Residence decides:
 - replacement of the goods with identical goods;
 - payment of the cost of replacing the goods or acquiring equivalent goods;
 - repair of the goods;
 - payment of the cost of having the goods repaired;
 - refund of the purchase price (on return of the goods).
7. Other than in relation to the warranties stated above (if applicable), In Residence shall not be held liable for any damage, injury, loss, harm, inconvenience or other detriment, whether physical, financial or otherwise arising directly or indirectly from the purchase, carriage, installation or use of the goods in any way whatsoever.